

ISSTACTM

UAN No. KL07D0001242

Institute for Soft Skills Training and Counselling
(An undertaking of Almeda Trust, Reg. No.80/IV/2015)



Internationally Recognized Programs by Mr. Justin Thomas

An Expert in Soft-skills Training



For further details:-

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SERVICE STAFF TRAINING (HOSPITALS, NURSING COLLEGES, AND HEALTHCARE RELATED INSTITUTIONS AND ORGANIZATIONS)



Experience the joy of being guided and facilitated!

Thousands certify that life transforming programs...

Categories of the participants

- ▶ Nurses
- ▶ Nursing college teachers
- ▶ Administrative staff
- ▶ Nursing students
- ▶ Workers

Objectives of the program

- To support to make institutions and organizations more customer friendly and profitable.
- To equip the staff to establish a professional and genuine relationship with the customers.
- To support to improve the staff retention rate.
- To enhance professional and personal excellence of the participants.

Categories of the program

• Silver grade program

(One day program)

- Report will be given

• Golden level program

(One day program with a follow up program after 3 months)

- One follow up program
- Report will be given

• Diamond level program

(One day program with one year follow up programs)

- Four follow up programs
- Self-help materials
- Individual counselling for needed participants
- Timely report will be given

Nature of the program

Fully interactive, goal oriented, psychology based.

Tools used

NLP, TA, TCI, handouts, audio-visual aides and other training tools.

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Coach and trainer



Justin Thomas

International Trainer, NLP Master Practitioner, Advanced Life Coach, Counsellor, and Certified Hypnotist.

- A passionate HR trainer with post graduate Degrees in Economics and Sociology from University of Mumbai and M.A. Psychology from IGNOU.
- He also holds Post Graduate Diploma in Foreign Trade and Post Graduate Diploma in Counselling. He is pursuing M.Phil. in Medical & Psychiatric Social work from MLCU Shillog.
- Work experience with World Trade Centre, Agakhan Education Services and Tata Institute of Social Sciences; Mumbai.
- Certified trainer of nationally and internationally recognized organizations (JCI, MINDS, KILA etc.).
- Conducted more than 2200 training and counselling sessions in different languages.
- Authored a book 'Mathapithakkalum Adhyapakarum Poonthottakkar', a book on parenting and teaching.

Visit: www.isstac.com, www.nlpkerala.co.in



Few Recent Clients

- St. John's Hospital, Kattappana
- School of Nursing, Marian Medical Center, Pala
- Mar Beselios Nursing College, Kothmangalam
- ComTrust Eye Hospital, Kozhikodu
- District Co-Operative Hospital, Idukki, Tdpa
- Holy Family Hospital, Muthalakkodam, Tdpa
- Alvas Nursing College, Moodbidri
- Karnataka (Nurses Training)
- School of Medical Education (SME), Pala
- Carmel Medical Centre, Pala
- RIMS Hospital, Erattupetta
- Government Medical College, School of Nursing, Kottayam
- (Head Nurse Training for Head Nurses from 70 Hospitals)
- MWT, Ernakulam

All Kerala
Marketing Head
& ISSTAC Trainer



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